



## Press Release

**For Immediate Release:**  
Monday, March 16, 2020

### **City Operations in Response to COVID-19**

**Winder, Ga.** – In an effort to help limit the spread of coronavirus (COVID-19), effective Tuesday, March 17, 2020, all city facilities will be closed to public walk-ins until further notice. These facilities include City Hall, the Customer Center, Fire Department, Planning Department, Police Department, and Utilities Complex. City services will be available online, by phone, and through limited in-person appointments.

**City Hall:** For general information, visit [www.cityofwinder.com](http://www.cityofwinder.com). If you have any questions, please call 770-867-3106 or email [city.hall@cityofwinder.com](mailto:city.hall@cityofwinder.com).

**Customer Center:** For City of Winder bills, customers can still submit payment in the drop box behind the Customer Center, by phone at 1-855-498-9974, or online at [www.cityofwinder.com](http://www.cityofwinder.com). If you have any questions, please call 770-867-3106 or email [customer.service@cityofwinder.com](mailto:customer.service@cityofwinder.com).

**Fire:** For emergencies, please call 911. For non-emergency questions, please call 770-867-3212 or email [matt.whiting@cityofwinder.com](mailto:matt.whiting@cityofwinder.com).

**Planning:** If you have any questions, please call 770-867-3510 or email [barry.edgar@cityofwinder.com](mailto:barry.edgar@cityofwinder.com), [yvonne.greenway@cityofwinder.com](mailto:yvonne.greenway@cityofwinder.com), and/or [lydia.skeppstrom@cityofwinder.com](mailto:lydia.skeppstrom@cityofwinder.com).

**Police:** For emergencies, please call 911. For non-emergency questions, please call 770-867-2156 or email [rita.riner@cityofwinder.com](mailto:rita.riner@cityofwinder.com) and [theresa.kraus@cityofwinder.com](mailto:theresa.kraus@cityofwinder.com). You may continue to pay citations online at [www.cityofwinder.com](http://www.cityofwinder.com) or in the drop box behind the Customer Center. Winder Police Department will not be conducting walk-in background checks during this time.

**Utilities:** Please call 770-867-7978 or email [roger.wilhelm@cityofwinder.com](mailto:roger.wilhelm@cityofwinder.com).

Winder City Council will continue to meet for a work session and called meeting to discuss and potentially vote on the zoning ordinance update on Thursday, March 19, 2020 at 6 PM in the Winder Police Department Training Room. The meeting will be open to the public under Georgia law, but anyone who wishes to provide comments virtually may email their comments to [city.hall@cityofwinder.com](mailto:city.hall@cityofwinder.com) in advance of the meeting by 12 PM on Thursday, March 19, 2020.

We apologize for the inconvenience, but protecting the health and well-being of our citizens and staff is a priority. Protecting our citizens and staff will enable the City to continue providing services while limiting face-to-face interaction to help slow the spread of COVID-19.

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