



If you are a City of Winder Natural Gas Customer, please read the following notification:

IMPORTANT NOTICE TO OUR CUSTOMERS

Federal Regulation 192.16 requires we notify you to exercise diligence regarding underground or buried gas piping. Buried pipe may be subject to leakage and/or corrosion (corrosion may occur on metallic pipe) and could potentially be subject to hazards if not maintained.

Please remember any and all gas pipe downstream (house side) of the gas meter belongs to you, the gas consumer, and the gas consumer is responsible for maintenance and operation of this portion of the fuel line system. The City of Winder does not own, maintain or locate the gas line beyond the gas meter. Commercial plumbers or heating contractors may be contacted if and when gas fuel lines need attention.

Buried gas piping should be:

- ❖ Periodically inspected for leaks
- ❖ Periodically inspected for corrosion if piping is metallic
- ❖ Repaired if any condition is discovered, or if the flow of gas should be shut off
- ❖ Located and marked in advance when excavation is performed or is about to be performed near the buried gas piping and any excavating performed near the pipe should be done by hand.



If you have questions, please contact us:

City of Winder Gas Departmente
83 West May Street
770-867-7629

Thank you for allowing us to serve you.

Customer Name

Date

Address

Phone Number



Natural gas, America's most popular home heating fuel, is increasingly popular for use by homeowners, schools, businesses, factories and electric power-generation plants because it is efficient, clean, reliable and a relative bargain compared to alternative energy sources.

In our community, *City of Winder* provides natural gas to more than **5500** customers through a network of underground distribution lines. Main gas lines, typically 2-inch in diameter, branch into household service lines which are typically half-inch to three-quarter-inch in diameter and buried 12- to 18-inches below the surface. The service lines end at each customer's meter where gas is delivered.

To protect you and others in the community; federal and state government, along with your utility provider have made your safety a high priority. Any time you dig or move earth in any way, you are required to "Call Before You Dig" 48 hours before beginning any digging. When you call **811**, they will contact utility owners who will locate all buried utility lines on your property, so you can safely dig and prevent a potentially hazardous condition. Failure to use the **811** system is a known cause of pipeline accidents. Calling before you dig can prevent a costly or even deadly mistake.

Natural gas is a colorless, odorless gas; however, a chemical that smells like rotten eggs is added to help detect a possible leak. Some of the signs of a gas leak include seeing bubbling water, hearing a hissing or blowing sound from a pipeline or appliance, dead or discolored vegetation in an otherwise green area, or dirt or dust blowing from the ground, or the smell of rotten eggs.

If you smell gas, or just think you might have a gas leak, **leave** the area immediately and call the **City of Winder** at **770-867-7629** or **911** from a neighboring home or business. **Never** turn on or off switches, open or close garage doors, use a flashlight or phone/cellphone in the presence of the gas smell, as these devices may be a source of ignition, causing an explosion.

Do your part to familiarize yourself and your family with these natural gas safety tips and continue to enjoy the value, comfort and benefits of America's cleanest, most efficient energy source!

This message is brought to you by the **City of Winder** as a public service. For additional information regarding this message, please call **770-867-7629**.





NOTICE !!!

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CUSTOMER NOTIFICATION REGARDING CUSTOMER OWNED GAS LINES

If you are a **natural gas customer** of the **City of Winder**, please read the following notification.

IMPORTANT NOTICE TO OUR CUSTOMERS

Federal Regulation 192.16 requires that we notify you to exercise diligence regarding underground or buried gas piping. Buried pipe may be subject to leakage and/or corrosion (corrosion may occur on metallic pipe) and could potentially be subject to hazards if not maintained.

Remember that any and all gas pipe downstream (house side) of the gas meter belongs to you, the gas consumer, and the gas consumer is responsible for maintenance and operation of this portion of the fuel line system. We do not own the gas line beyond the gas meter; therefore, we do not routinely maintain or locate fuel lines. Commercial plumbers and/or heating contractors may be contacted if and when gas fuel lines need attention.

Buried gas piping should be—

- ❖ Periodically inspected for leaks:
- ❖ Periodically inspected for corrosion if piping is metallic:
- ❖ Repaired if any condition is discovered, or if the flow of gas should be shut off, and
- ❖ When excavation is performed or is about to be performed near the buried gas piping, the piping should be located and marked in advance, and any excavating performed near the pipe should be done by hand.

This is a **NOTICE** only. If you have questions or comments regarding this correspondence, please contact a gas system representative at our business office at: **770-867-7629**

Thank you for allowing us to serve you.