



City of Winder Water & Sewer Rates

Rev 3/14, 11/14, 8/16, 4/17, 9/17 Form 520

Service Charges

- New Account Connection - \$50
- Name or Address Change – Free
- Transfer Service - Free/ \$25*
- Continuous Service – Free/ \$25**
- Reconnection - \$25 (not due to lack of payment)
- Delinquent - \$50 (due to lack of payment)
- NSF Checks - \$30
- Meter Damage - \$125 (additional fees may apply to meters larger than 1”)
- Smart Point Device Damage - \$175
- Temporary Service/ Inspection - \$25 connection plus usage (3 days service max)
- Temporary disconnection due to repair – Free

Volume Water Rate (effective 10/1/2017)

Volume	City Limits	Outside
Residential		
1 st 2,000 gallons	\$ 2.80 per 1,000 gal.	\$ 3.00 per 1,000 gal.
2,001 – 6,999 gallons	\$ 8.00 per 1,000 gal.	\$ 8.00 per 1,000 gal.
7,000 + gallons	\$ 9.00 per 1,000 gal.	\$ 9.00 per 1,000 gal.
Commercial		
Commercial	\$ 7.00 per 1,000 gal.	\$ 7.00 per 1,000 gal.
Large Volume Industrial	\$ 6.41 per 1,000 gal.	\$ 6.41 per 1,000 gal.
Dedicated Fire Line ¹	\$ 11.50 per 1,000 gal.	\$ 11.50 per 1,000 gal.
Dedicated Fire Line ²	\$ 3.00 per 1,000 gal.	\$ 3.00 per 1,000 gal.

- Dedicated Fire Line¹ – When used for testing, maintenance, or other non-documented fire responses.
- Dedicated Fire Line² – When used during a documented fire occurrence.

Base Water Rates (effective 10/1/2016)

Meter/line Size	City Limits	Outside	Fire Lines
5/8 – 3/4 inch line	\$ 16.25	\$ 25.20	\$16.05
1 inch line	\$ 55.70	\$ 56.20	\$ 26.75
1 ½ inch line	\$ 89.10	\$ 89.90	\$ 42.80
2 inch line	\$ 133.60	\$ 134.90	\$ 64.20
3 inch line	\$ 155.80	\$ 157.30	\$ 74.90
4 inch line	\$189.20	\$ 191.00	\$ 90.95
6 inch line	\$ 211.50	\$ 213.50	\$ 101.65
8 inch line	\$ 244.90	\$ 247.20	\$ 117.70
10 inch line	\$ 267.50	\$ 267.50	\$ 133.75
12 inch line	\$ 267.50	\$ 267.50	\$ 133.75

Volume Sewer Rate (effective 10/1/2016)

	City Limits	Outside
Commercial/Industrial	\$ 4.60 per 1,000 gal.	\$ 5.80 per 1,000 gal.
Residential	\$ 4.60 per 1,000 gal.	\$ 5.80 per 1,000 gal.

- Single-family residential units are billed up to a maximum of 12,000 gallons of sewer per billing cycle.
- Single family residential units (City Limits) are billed sewer at 90% of water consumption.

Base Sewer Rates (effective 10/1/2016)

Line Size	City Limits	Outside
All	\$ 19.30***	\$ 32.90

Water Connection Fee (effective 4/5/2017)

The City of Winder has adopted a schedule of connection fees for the water supply based on the meter size or the number of equivalent residential unit(s) ("ERU") per meter installed, as determined by the classification.

Meter Size	Fee	Note
5/8 – 3/4 inch line	\$3,500	Each residential unit within a multi-family building, or development, is required to be individually metered and billed directly from the City of Winder.
1 inch line	\$5,000	
1 ½ inch line	\$6,500	
2 inch line	\$10,500	
3 inch line	\$15,000	
4 inch line	\$20,000	
6 inch line	\$25,000	
8 inch line	\$50,000	
10 inch line	\$110,000	
12 inch line	\$110,000	

Definitions & Notes

***Transfer Service** – If the utilities are currently connected at the new address there are no fees. In the event that services are disconnected at the new service address there will be a \$25 charge.

A customers deposit can transfer from one address to another. The customer is required to come by the Utility Billing Department, request that service be disconnected at the old location and connected at the new location. Service can overlap for up to 15 days. Any remaining balance on an old account plus any service charges will be transferred.

****Continuous Service** – During each period of time a Rental Unit is not occupied by a tenant, (an "Interim Period") (1) the City will not discontinue water/gas service to the Rental Unit served by

the City, (2) the City will establish an account related to such Rental Unit in the name of the Landlord as of the effective date of termination of service by the tenant or upon special request of the Landlord and (3) the Landlord will be the customer of the City with respect to the sale and delivery of water and/or gas to such Rental Unit under the City's applicable Rate Schedule. In the event that the tenant was disconnected due to lack of payment there will be a \$25 connection fee.

*****Non-metered Sewer Volume:** *Non-metered sewer will be charged the base rate of \$32.90.*

Dedicated Fire Line charges are related to meter/unmetered fire sprinkler connections to the potable water system. The monthly rate is based upon the connection size and takes into account the amount of water system capacity required for fire suppression. A penalty may be assessed in addition to the \$11.50 per 1,000 gallons against owners using the line for purposes other than maintenance and system testing.

Deposits – The City requires that all customers pay a deposit on each account that they establish. This deposit shall be retained in escrow, without interest paid, by the City of Winder until the account is closed or until the single family residential customer has established twelve (12) months of on-time payments in full. The deposit will be applied against the final bill or the account (for those with 12 months of on-time payments). Deposits shall be maintained for non-residential accounts and residential account serving more than one dwelling unit.

- \$100.00 per dwelling unit. An additional 25% will be added when serving more than 25 ERU's, for a total of \$125.00 per dwelling unit.
- \$300.00 retail/office commercial
- \$500.00 restaurant
- Commercial/Industrial with more than 50,000 sqft. TBD

Equivalent Residential Unit or ERU shall mean the number of residential units to which the water demand of a customer is equivalent, where a single-family residential unit is assumed to have an average demand of 300 gallons per day. The number of ERUs assigned to a meter shall be determined by the number of residential units it serves.

Good Credit Waives the Deposit – The City will not require a deposit for those residential customers (determination of a deposit is provided from a third party vendor) that meet a good credit criteria. Credit is verified at the time that service is established. No actual credit scores are obtained by the City.

Large Volume Industrial Usage – Industrial users with an average daily volume of 250,000 gallons of water or greater.

Master Meters for Multifamily and Residential Units– Master meters will not be permitted for domestic water supply.

Master Meters for Hotels and Medical Facilities – A master meter is permitted for domestic water supply based on an ERU adjusted formula, provided all utilities are mastered metered and to be paid, on behalf of the occupants.

New Account Connection – This fee is established for the on-site activation of the meter, account setup and other processing. This is a one time fee per account and covers all utility services to include water, gas, and garbage. The \$50 connection fee covers all service connections.

Temporary disconnection due to repair – When requested between normal business hours the City will temporarily disconnect and reconnect water service at the meter for a customer to make personal repairs.

The City is not responsible for any repairs or leaks on lines leaving the meter or to include but not limited to: leaking toilets, faucets, private lines under a structure or within the walls or ceilings.

Water Base Rate is the minimum bill that a customer is charged based on meter size. This fee is set to recover the costs of meter maintenance and replacement as well as meter reading, billing costs, fire hydrants, storage, and general repairs to water mains.